

## Privacy Policy

Signature Properties ("we," "us," or "our") values your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website [www.sigprops.com] (the "Site"). Please read this Privacy Policy carefully. If you do not agree with the terms of this Privacy Policy, please do not access the Site.

### 1. Information We Collect

#### Personal Data

We may collect personally identifiable information, such as your name, shipping address, email address, and telephone number, and demographic information, such as your age, gender, hometown, and interests, that you voluntarily give to us when you register with the Site, make a purchase, or choose to participate in various activities related to the Site.

#### Derivative Data

Our servers automatically collect information when you access the Site, such as your IP address, browser type, operating system, access times, and the pages you have viewed directly before and after accessing the Site.

#### Financial Data

We may collect Financial information related to your payment method (e.g., valid credit card number, card brand, expiration date) when you purchase, order, return, exchange, or request information about our services from the Site.

#### Data From Social Networks

User information from social networking sites, such as Facebook, Google+, and Instagram, including your name, social network username, location, gender, birth date, email address, profile picture, and public data for contacts if you connect your account to such social networks.

#### Mobile Device Data

Device information, such as your mobile device ID, model, and manufacturer, and information about the location of your device if you access the Site from a mobile device.

### 2. Use of Your Information

Accurate information about you lets us provide you with a smooth, efficient, and customized experience. Specifically, we may use information collected about you via the Site to:

- Create and manage your account.
- Process your transactions and send related information, including purchase confirmations and invoices.
- Send you marketing and promotional communications.
- Respond to your comments and questions, and provide customer service.

- Improve our website and services.
- Monitor and analyze usage and trends to improve your experience with the Site.
- Notify you of updates to the Site.
- Perform other business activities as needed.

### 3. Disclosure of Your Information

We may share information we have collected about you in certain situations. Your information may be disclosed as follows:

#### By Law or to Protect Rights

Suppose we believe the release of information about you is necessary to respond to legal process, to investigate or remedy potential violations of our policies, or to protect the rights, property, and safety of others. In that case, we may share your information as permitted or required by any applicable law, rule, or regulation.

#### Third-Party Service Providers

We may share your information with third parties that perform services for us or on our behalf, including payment processing, data analysis, email delivery, hosting services, customer service, and marketing assistance.

#### Business Transfers

We may share or transfer your information in connection with or during negotiations of, any merger, sale of company assets, financing, or acquisition of all or a portion of our business to another company.

#### Marketing Communications

We may share your information with third parties for marketing purposes, as permitted by law, with your consent or with an opportunity for you to withdraw consent.

### 4. Security of Your Information

We use administrative, technical, and physical security measures to help protect your personal information. While we have taken reasonable steps to secure the personal information you provide, please be aware that despite our efforts, no security measures are perfect or impenetrable, and no method of data transmission can be guaranteed against any interception or other type of misuse.

### 5. Policy for Children

We do not knowingly solicit information from or market to children under 13. If we learn that we have collected personal information from a child under 13 without verification of parental consent, we will delete that information as quickly as possible.

## 6. TCPA Compliance

By providing your phone number, you consent to receive text messages, phone calls, and other electronic communications from us for transactional, marketing, and other purposes related to your inquiry. These communications may be made using an automatic telephone dialing system, pre-recorded voice messages, or other automated means. Standard message and data rates may apply. You can opt out of receiving marketing communications anytime by following the unsubscribe instructions in each message or contacting us directly.

## 7. CCPA Compliance

As a California resident, you have specific rights regarding your personal information under the California Consumer Privacy Act (CCPA). These include the right to:

- Know what personal information is being collected about you.
- Access your personal information.
- Request Deletion of your personal information.
- Opt-out of the sale of your personal information.
- Non-Discrimination for exercising your CCPA rights.

To exercise your CCPA rights, please contact us at the address below. We will verify your identity before processing your request. For more details on your rights under the CCPA, please refer to our [CCPA Notice](insert link to CCPA Notice).

## 8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes to our practices or for other operational, legal, or regulatory reasons. We will notify you of any changes by posting the new Privacy Policy on the Site. You are advised to review this Privacy Policy periodically for any changes.

## 9. Contact Us

If you have questions or comments about this Privacy Policy, please contact us at:

Signature Properties  
115 W New Street  
Kingsport, TN 37660  
Phone: 423-343-7777  
Email: [info@sigprops.com](mailto:info@sigprops.com)